## COVID-19

## **GP** practice hubs

## GP hubs to help people with coronavirus symptoms see their GP

Four GP hubs will manage the urgent primary medical needs of patients who have possible symptoms of coronavirus, or are self-isolating as part of a household. They will look after you if you have any medical problem that does not require treatment at a hospital and would normally be provided by your own family doctor (GP).

The red hubs, which are being phased in from 1 April 2020, are in the following locations:

- Airedale, Wharfedale and Craven hub, located at <u>Silsden Medical Practice</u>, BD20 0JG
- Bradford North hub, located at Shipley Medical, BD18 3EG
- Bradford Central hub, located at <u>Manningham Health Centre</u> (Clarendon main site), BD8 7SY
- Bradford South hub, located at <u>Horton Bank Top</u>, BD7 4PL

We expect that these hubs will serve a small number of patients who have possible symptoms of coronavirus, and/or who are self-isolating as part of a household, and need to urgently see a GP in person.

The GP practices based at each of the four hub sites remain open but have temporarily relocated. They will continue to offer services to their patients from the following locations:

- Silsden Medical Practice will operate from Steeton Surgery
- Shipley Medical Centre will operate from Westcliffe Health Centre
- Manningham Health Centre will operate from Clarenden Medical Centre -Alice Street
- Horton Bank Top surgery will operate from The Ridge Medical Practice

All GP practices in Bradford district and Craven can request an appointment for patients at these hubs. However, your GP practice will assess you first, via a telephone, video or e-consultation and will then give you a time when a GP from the "red" hub will call you back. After a further telephone assessment, the GP at the "red" hub will decide whether or not you need a face-to-face appointment. You will be offered an appointment at a hub only if the GP believes that:

- you are in urgent need of a face-to-face GP appointment (and the issue cannot be resolved by a telephone, video or e-consultation), and
- you have possible symptoms of coronavirus, or

• you are self-isolating in a household

You will not receive a test for Coronavirus (COVID-19) at these hubs.

Please note that these hubs are not walk-in centres. Appointments can only be made following an assessment by our GP practice first. If an appointment is booked for you at the hub, you will be advised of what to do to ensure your care can be provided in a way that is safe for you and our staff.

For the latest information and advice about coronavirus, visit <a href="https://nhs.uk/coronavirus">nhs.uk/coronavirus</a>